



EUROPEAN CODE OF GOOD CONDUCT FOR MICROCREDIT PROVISION

DISCLOSURE OF FINANCIAL AND OPERATIONAL INFORMATION

15.09.2026r.

BDB Microfinance EAD (hereinafter referred to as the “Provider”) is undergoing or has undergone an assessment for compliance with the European Code of Good Conduct for Microcredit Provision (hereinafter referred to as the “Code”).

The Code establishes a common set of standards for the microfinance sector in Europe. It serves as a self-regulatory tool and as a quality label for microfinance institutions committed to ethical and responsible financing. Further information on the Code and the assessment process can be found on the [European Commission’s website](#).

As part of the assessment for compliance with the Code, the Provider is required to publicly disclose financial and operational information in order to enhance transparency and comparability. This information is presented in the first column of Annex I to this document and has been validated by an external source. Following receipt of certification under the Code, the Provider undertakes to update this information annually. Where applicable, the updated information is provided as self-reported (unverified) data and published in columns 2-4 of Annex I.

Publication of this information does not automatically mean that the Provider has been awarded a certificate of compliance with the Code. To verify whether the Provider is included among the certified institutions, please consult the official list of institutions complying with the Code, published on the [Code website](#) under the section “List of Awarded Institutions”.

Additional resources: [Guidelines for Microcredit Providers, Evaluators’ Methodology, Employment and Social Innovation \(EaSI\) strand of the European Social Fund \(ESF\)](#).

ПРИЛОЖЕНИЕ I: ВЪНШНО ВАЛИДИРАНА И САМОСТОЯТЕЛНО ДОКЛАДВАНА ИНФОРМАЦИЯ

Clause from Chapter IV – Reporting Standards	<u>1. Externally validated data</u>	<u>2. Self-reported data (unverified)</u>	<u>3. Self-reported data (unverified)</u>	<u>4. Self-reported data (unverified)</u>
	Year:2024	Year:2025	Year:	Year:
4.2.1. Mission¹	- Improves access to financial services; - Contributes to the creation and preservation of jobs; - Reduces exclusion from the financial services market; - Supports target groups in developing their own business ideas.	- Improves access to financial services; - Contributes to the creation and preservation of jobs; - Reduces exclusion from the financial services market; - Supports target groups in developing their own business ideas.		
4.2.2. Average loan amount	BGN 135,204	BGN 162 780		
4.2.3. Median loan amount as % of GNI	47.3%	232%		
4.2.4. ² Percentage of female clients	n/a	n/a		
4.2.5. Percentage of clients from rural areas	15%	16%		

¹ Clauses marked in red are priority clauses.

² Clauses 4.2.4-4.2.10 are disclosed where applicable to the target market and mission...

4.2.6. Percentage of clients below the poverty line	n/a	n/a		
4.2.7. Percentage of clients graduating to mainstream finance	n/a	n/a		
4.2.8. Percentage of clients from minority groups	n/a	n/a		
4.2.9. Percentage of financed start-ups	36%	24%		
4.2.10. Percentage of clients receiving social benefits	n/a	n/a		

4.4.1. Number of active borrowers		509		
4.4.2. a) Number of loans disbursed during the year	103	89		
4.4.2. b) Value of loans disbursed	BGN 13,925,914	BGN 14 487 394		
4.4.2. c) Number of loans in the portfolio	635	635		
4.4.3. a) Current loan portfolio	BGN 17,249,697	BGN 25 973922		
4.4.3. b) Gross loan portfolio	BGN 36,442,499	BGN 40 517 227		
4.4.3. c) Net loan portfolio	BGN 32,446,085	BGN 36 252 337		
4.4.4. a) Portfolio at risk – PAR30	BGN 15,043,176	BGN12 261 405		
4.4.4. b) Portfolio at risk – PAR90	BGN 8,521,674	BGN 9 613 722.		
4.4.5. Share of related-party lending	n/a	n/a		

4.4.6. a) Total assets	BGN 33,932,717	BGN 39 978 000		
4.4.6. b) Total liabilities	BGN 20,263,069	BGN 11 026 000		
4.4.7. Operational self-sufficiency ratio	85%	112%		
4.4.8. a) Subsidies received (value)	n/a	n/a		
4.4.8. b) Number of active volunteers	n/a	n/a		
4.4.9. Cost per loan	BGN 33,893	BGN 31 135		
4.4.10. a) Number of loan officers	3	4		
4.4.10. b) Total number of staff	18	18		
4.5. Total number of complaints received during the reporting year	0	1		

ANNEX II: DEFINITIONS

4.2.1.	Provider's mission statement.
4.2.2.	Calculated using the following formula: Total value of loans disbursed / total number of loans disbursed
4.2.3.	Calculated using the following formula: (Median loan amount / gross national income per capita) × 100. The latest available GNI value is used.
4.2.4.	Calculated using the following formula: (Number of female clients / total number of clients) × 100. The total number of clients refers to active borrowers.
4.2.5.	Calculated using the following formula: (Number of clients from rural areas / total number of clients) × 100. The total number of clients refers to active borrowers. The national definition of urban/rural areas applies.
4.2.6.	Calculated using the following formula: (Number of clients below the poverty line / total number of clients) × 100. The total number of clients refers to active borrowers. The poverty line is defined at national/regional level.
4.2.7.	"Graduation to mainstream finance" refers to clients who begin using loans from mainstream financial institutions such as banks and building societies. Calculated using the formula: (Number of clients graduating to mainstream finance / total number of clients) × 100. The total number of clients refers to active borrowers.
4.2.8.	Calculated using the following formula: (Number of clients from minority groups / total number of clients) × 100. The total number of clients refers to active borrowers.
4.2.9.	Calculated using the following formula: (Number of financed start-ups / total number of clients) × 100. The total number of clients refers to active borrowers..
4.2.10.	Calculated using the following formula: (Number of clients receiving social benefits / total number of clients) × 100. The total number of clients refers to active borrowers. The national definition applies
4.4.1.	Refers to the number of persons with an outstanding loan balance with the Provider or persons bearing primary responsibility for repayment of any part of the gross loan portfolio. Persons with more than one loan are counted as one borrower.
4.4.3. a)	Refers to the outstanding value of all loans with no overdue principal instalments, excluding accrued interest.
4.4.3. b)	Refers to the outstanding principal amount of all loans - current, overdue and restructured - excluding loans that have been written off and excluding interest receivables
4.4.3. c)	The net loan portfolio is calculated by deducting accumulated impairment allowances from the gross loan portfolio.
4.4.4. a)	Refers to the value of all outstanding loans with one or more principal instalments overdue by more than a specified number of days. It includes the entire outstanding principal (both overdue and future instalments), excluding accrued interest. It does not include regularly serviced restructured or rescheduled loans. Providers should, at a minimum, measure and disclose PAR 30 days as an internationally recognised indicator.
4.4.4. b)	Refers to the value of all outstanding loans with principal overdue by more than a specified number of days. It includes the entire outstanding principal, excluding accrued interest, as well as overdue restructured or rescheduled loans. It does not include regularly serviced restructured or rescheduled loans. Providers should, at a minimum, measure and disclose PAR 90 days.
4.4.5.	Related-party lending refers to members of governing bodies, employees or their close relatives who receive loans or investments from the Provider. It is disclosed as a share of the loan portfolio.
4.4.6. a)	Sum of: property, plant and equipment; investment property; goodwill; intangible assets (excluding goodwill); other financial assets; loans and receivables; investments accounted for using the equity method; biological assets; non-current assets classified as held for sale; inventories; current and deferred tax assets; trade and other receivables; cash and cash equivalents.
4.4.6. b)	Sum of: trade and other payables; provisions for employee benefits; other provisions; deferred income; other financial and non-financial liabilities; current and deferred tax liabilities; and liabilities included in disposal groups classified as held for sale. NOTE: Equity is not included.
4.4.7.	Calculated using the formula: Operating income / (financial expenses + loan impairment expenses + personnel expenses + administrative expenses).
4.4.8. a)	Providers disclose the amount of operating subsidies received for the relevant year.
4.4.8. b)	Providers disclose the number of active volunteers for the reporting period.

4.4.9.	Cost per loan is calculated using the formula: (personnel expenses + administrative expenses + financial expenses + loan impairment expenses) / total number of loans disbursed.
4.5.	All questions and complaints submitted by an applicant, current client or former client through the official complaints procedure should be recorded as a complaint.